



HI-MACS® Solid Surface Exterior Warranty

This warranty only applies to all LG Hausys America, Inc product used in external use

LG Hausys America, Inc. Warrants to original buyer that the HI-MACS* sheet products are free from defects in materials and workmanship as follows:

- >11 Offered colors (warranty only applicable within the 11 colors)
 - S002 Almond, G030 Ivory Quartz, S009 Cream, G034 Arctic Granite, S028 Alpine White, G038 Sea Oat Quartz, G002 Gray Sand, G004 White Quartz, G005 White Granite, S302 Opal, S006 Arctic White
- >For 5 years from install date
 - No color change greater than 3~5 delta for 5 years
 Delta 3: S002 Almond, S028 Alpine White,
 - G034 Arctic White, S009 Cream
 - » Delta 4: S302 Opal, G004 White Quartz, G030 Ivory Quartz, G038 Sea Oat Quartz, G005 White Granite, G002 Gray Sand
 - » Delta 5: S006 Arctic White
- >For 10 years from install date
 - No gloss loss greater than 40% on matte finish
 - · No color leach

Warranty does not cover LG Hausys TM joint adhesive.

Warranty Conditions

The warranty is subject to the following conditions:

- >The warranty is limited to the original buyer only and is non-transferable and non-assignable.
 - To qualify for repair or replacement, the owner must provide the original sales receipt or other documents acceptable to LG Hausys America, Inc.
 - This warranty is issued solely to the original buyer of the structure into which product was installed and expired upon transfer of ownership to a third party or removal of the LG Hausys America, Inc. installation to another location
- >The warranty is valid only when payment for the respective product has been paid for in full.
- >LG Hausys America, Inc shall, at its option, either replace the defective product or refund the original purchase price of the products, excluding any costs associated with fabrication, replacement or installation.
- >LG Hausys America, Inc reserves the right to examine the product and to be the sole judge as to whether the defect is covered under the warranty.
- > Products that are damaged as a result of external causes such as accident, abuse, misuses, mishandling, fire, water damage, theft, vandalism, riot, explosion, natural disaster, damage from excessive heat or uneven exposure to weather conditions, flood, earthquakes, or other related causes are excluded under the warranty.

- >Products that are damaged due to conditions demonstrating misuse such as faulty installation, abnormal use, extreme enviornmental conditions, are excluded under the warranty.
- > Products that are damaged due to improper installation, not following instructions, improper or inadequate maintenance, accident, or tampering are excluded under the warranty.

Warranty Claim Procedures

The original buyer must submit a warranty claim in writing to LG Hausys America, Inc within the warranty period that falls under each catergory of 5, 10, 20 years warranty after such warranty defects either appear or should have been discovered after the exercise of reasonable diligence. Failure of the original buyer to notify LG within such period shall automatically relieve LG Hausys America, Inc of any and all responsibility and/or liability under this warranty.

Warranty Disclaimers

This warranty is in lieu of all other warranties, whether express, implied or statutory, and all other liabilities (contract, tort, or otherwise, including negligence) and LG Hausys America, Inc makes no warranty of merchantability or of fitness for any particular purpose. This warranty will automatically terminate and become void upon the sale, transfer or conveyance of the product.

LG Hausys America, Inc shall not be responsible or liable for any consequential, incidental, or special damages, expenses, loss to the building or loss of the use thereof, either in contract, negligence or tort, arising out of any failure of the products, breach of warranty or for other causes.

LG Hausys America, Inc does not make any warranty or assume any obligation with respect to the validity of any patents, designs, copyrights or trademarks which may cover such products. The conditioning of liability, rights, obligations and remedies of the parties relating to claims arising from defective products shall be governed exclusively by the terms hereof.